

## Customer Information on Cybercrime

Rip offs, data theft, fraud – unfortunately, cybercrime is commonplace today and scams are becoming increasingly sophisticated. There have been isolated cases where recipients of our ZECHAnews have been hacked and are currently sending out manipulated ZECHA emails that look as if they come from us. They are not connected to us in any way. Relevant checks of our systems have not revealed any infringements.

Anybody can fall victim to and be affected by these scams. Please note that emails from ZECHA are only sent by us. Our newsletters, invitations and reports have the latest security features:

- The signature and information match the company and the contact
- The sender addresses are @zecha.de, @zecha.shop or @zecha.in

In case of doubt, please contact our head office on telephone number +49 (0)7232 3022-0 or by emailing [info@zecha.de](mailto:info@zecha.de).

Please note that ZECHA is not at fault here. The fraudsters have used ZECHA as a means to an end. There are technical precautions that you can take to protect yourself against fake ZECHA emails: ZECHA emails are only sent via two servers – mail.zecha.de and mail1.zecha.de – so you can explicitly adjust your server settings to reject supposed ZECHA emails that were not sent via one of these mail servers.

We would like to thank you for your support and are available to answer any questions.

Your ZECHA TEAM

Find out how to recognise possible spam emails here:

[https://www.bsi.bund.de/SharedDocs/Videos/DE/BSI/VerbraucherInnen/E-Mail\\_Sicherheitscheck.html](https://www.bsi.bund.de/SharedDocs/Videos/DE/BSI/VerbraucherInnen/E-Mail_Sicherheitscheck.html)

